



Dear Donating Mom:

All of us at Cryobanks International want to say thank you for considering donating your child's cord blood. It is a decision that could truly save a life. And what a great thing to be able to tell your child... "Before you were even 1 hour old you donated something that could help someone else." Such a great message!

We try to accommodate everyone who is interested in donating. And we know that you go through a lengthy process to enroll. The donation process involves many steps and any one of the steps can change at any time requiring us to change or modify how we collect. Unfortunately recent changes in several aspects of collecting units and shipping them on weekends have resulted in a change in our policy.

***Effective July 1, 2008 - For Public Donations Only! Due to circumstances outside of Cryobanks International's control we are unable to take deliveries for cord blood collections occurring between Fridays, 3:00 PM (Eastern Standard Time) through Sundays 3:00 PM (Eastern Standard Time). Cord blood collections on Holidays may be subject to the same restrictions. Contact CI (800-869-8608) for further information.***

This applies ONLY to public donation of cord blood. If you're privately storing your child's cord blood we make special courier arrangements for weekends and holidays. Please refer to your storage agreement for more information.

Once again, thank you for your desire to help someone else in need by donating your cord blood.

*Cryobanks International, Inc.  
Altamonte Springs, FL*